



## Stonham Ward

**May 2019**

First of all I would just like to thank everyone who voted and to say I was very pleased with the turnout of just under 40%.

The highlights of Mid-Suffolk District Council achievements from the last year include:

Completed the move to Endeavour House, potentially saving £5.8 million over the next decade. The public service hub with Suffolk County Council and 2 Clinical Commissioning Groups has improved our partnership working and reduced unnecessary travel. Our previous offices in Needham Market will become much needed local housing and retail space.

Significantly reduced the Council property void time from 51 days to 24. This has been done by improving our processes and giving our maintenance teams better mobile technology to see jobs whilst out and about so they can plan better to do repairs whilst in the area.

Secured £475,200 from the Warm Homes Fund, a National Grid-funded organisation to help residents improve their home heating and tackle fuel poverty. We've installed 180 Air Source Heat Pumps to Council properties providing heating and hot water. This lowers fuel bills and carbon emissions and requires little maintenance and no fuel deliveries.

Supported many parishes in taking ownership in their future housing need by advising them in the processes of creating their own Neighbourhood Plans. Recently adopted Neighbourhood Plans for Stradbroke and Debenham.

Our "Trees for Life" scheme has seen over 246 families apply for a free tree for their newborn or adopted child. We hope that this will be a positive impact on our environment and will leave a growing legacy for future generations.

Published all our CIL Developer contributions database online, so that Parishes can see how much money is available for infrastructure projects in each parish or ward. This includes CIL money collected since the scheme began in 2016 and also S106 money which has been collected since 1974.

Supported the local community including The Mix, Rural Coffee Caravan, Citizens Advice Bureau, Village Halls and Recreation Grounds.

We now have one telephone number to replace the many we had before. Our average time to answer has reduced significantly and our phone lines now open earlier in the morning. Our new and improved website was launched a year ago and makes it quicker and easier for people to find and access the information they need 24/7.

0300 123 4000 [www.midsuffolk.gov.uk](http://www.midsuffolk.gov.uk)

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